

## 1<sup>st</sup> topic: Relationships Matter

Carousel 1 (tables 1-4) Facilitator: Jamal Smith	Carousel 2 (tables 5-8) Facilitator: Chelsea Heidbrink	Carousel 3 (tables 9-12) Facilitator: Linda Black
<b>What is the one student relationship initiative (whether it's in chapter 3 or not) which you believe if started, broadened, or improved at SFA would yield the greatest improvement in the undergraduate experience?</b>		
<ul style="list-style-type: none"> <li>Standardize the advising process across all colleges &amp; hire enough professional advisors to meet the need</li> <li>Provide undergraduate housing for non-traditional students (i.e., students with children)</li> </ul>	<ul style="list-style-type: none"> <li>Success coaches</li> <li>Study abroad / service learning / experiential learning</li> </ul>	<ul style="list-style-type: none"> <li>Ensure that every student with a professional advisor also has a faculty mentor</li> <li>Put freshmen in a mentor relationship with an upper classman</li> <li>(3 way tie) Increase on-campus internship opportunities during early years on campus</li> </ul>
<b>How can the divisions work together to increase and enhance student-student, student-staff, and student-faculty working relationships?</b>		
<ul style="list-style-type: none"> <li>Effective advising, teaching, undergraduate research, mentoring, high-impact practices, &amp; collaborations that positively impact students <u>must</u> count more in promotion, tenure, &amp; annual review process</li> <li>Establish internships within non-academic areas for students with a staff member to mentor &amp; follow up with students</li> </ul>	<ul style="list-style-type: none"> <li>Create common areas to facilitate interaction &amp; encourage faculty/staff to spend time in these areas</li> <li>Reinforce core objectives through increased Student Activities &amp; Academic Affairs interactions</li> </ul>	<ul style="list-style-type: none"> <li>Reward &amp; recognize faculty who use engaging pedagogy such as high impact practices</li> <li>Consistent mentorship at department &amp; college levels for students to go to throughout entirety of education (similar to coaching/mentoring in GenJacks program but to <u>all</u> students)</li> </ul>
<b>How can the different levels work together to increase and enhance student-student, student-staff, and student-faculty working relationships?</b>		
<ul style="list-style-type: none"> <li>Mentor program, adopt a student</li> <li>Create faculty/staff opportunities to allow for small group interactions between faculty/staff &amp; student encounters supported by leadership, VPs, etc.</li> <li>(3 way tie) Department get-togethers on campus to allow students to get to know the faculty/staff in the department their major is in</li> </ul>	<ul style="list-style-type: none"> <li>Have open forums (that people know about) where students can speak with the president, VPs, provost, etc.</li> <li>Promote linked classes taken by student cohorts</li> </ul>	<ul style="list-style-type: none"> <li>VPs, president, &amp; regents should attend student/faculty activities</li> <li>Recognize &amp; award those people that build relationships</li> <li>(tie) Cross-training between academic advisors &amp; financial aid (e.g., satisfactory academic progress) to increase retention in low-completing programs</li> </ul>
<b>How do you see your role in increasing and enhancing student-student, student-staff, and student-faculty working relationships at SFA?</b>		
<ul style="list-style-type: none"> <li>Engaging in conversations to guide students in how to effectively communicate with one another &amp; differentiate between personality types</li> <li>Mentor a student worker; get to know them &amp; their goals while at SFA</li> </ul>	<ul style="list-style-type: none"> <li>By building in flexibility into my work schedule to allow myself to attend student events &amp; activities (Be present)</li> <li>By learning about people across campus who I can connect students with (a handy referral sheet)</li> </ul>	<ul style="list-style-type: none"> <li>Listen &amp; facilitate: faculty &amp; staff will spend the time to listen &amp; validate a student's concerns &amp; facilitate finding solutions</li> <li>Host events throughout the year that connect various stakeholders together, hopefully increasing communication &amp; collaboration</li> </ul>

## 2<sup>nd</sup> topic: Expectations Matter

Carousel 1 (tables 1-4) Facilitator: Jamal Smith	Carousel 2 (tables 5-8) Facilitator: Chelsea Heidbrink	Carousel 3 (tables 9-12) Facilitator: Linda Black
<b>What is the one student expectations initiative (whether it's in chapter 4 or not) which you believe if started, broadened, or improved at SFA would yield the greatest improvement in the undergraduate experience?</b>		
<ul style="list-style-type: none"> <li>Evaluation process for student workers that emphasizes professional development &amp; transferable skills for future career goals (Lumberjacks GROW)</li> <li>Creation of cross-divisional institutional expectations</li> </ul>	<ul style="list-style-type: none"> <li>Emphasize rigorous academic expectations on our website—e.g., course attendance standards, student activities</li> <li>Make student research required component of certain courses &amp; support with scholarships</li> </ul>	<ul style="list-style-type: none"> <li>Lead by example, dress, professionalism, time management</li> <li>Create authentic learning environments (e.g., hands-on learning, field experiences, work study, internships)</li> </ul>
<b>How can the divisions work together to establish and assist students in attaining high expectations?</b>		
<ul style="list-style-type: none"> <li>Train campus work supervisors to mentor students &amp; help develop skills employers want (NACE)</li> <li>Do we know what we want from our students? What determines “high expectations”? This needs to be identified first, then <u>everyone</u> lives &amp; communicates the expectations.</li> </ul>	<ul style="list-style-type: none"> <li>Create a culture that promotes academics with the same enthusiasm &amp; attention that we give to athletics</li> <li>Emphasize the learning/academic opportunities the same or more than SFA’s “fun factors” at orientation</li> </ul>	<ul style="list-style-type: none"> <li>Align policies &amp; practices across divisions that are congruent &amp; support high (academic &amp; personal) expectations</li> <li>Talk with <u>all</u> students concerning financial aid, academic probation and/or suspension</li> </ul>
<b>How can the different levels work together to establish and assist students in attaining high expectations?</b>		
<ul style="list-style-type: none"> <li>High expectations for faculty/staff</li> <li>When putting forth expectation, be consistent in requiring expectation &amp; “be firm, be fair &amp; be consistent”</li> </ul>	<ul style="list-style-type: none"> <li>Constantly emphasize that academics is the primary reason students are here</li> <li>Have a visible, well-known mission statement</li> </ul>	<ul style="list-style-type: none"> <li>Support &amp; encourage hybrid courses, flipped classrooms, pedagogies, &amp; allow faculty to spend time developing new methods that count toward merit, service, prof’al development &amp; tenure</li> <li>Support for setting deadlines &amp; holding students accountable</li> <li>(tie) Re-evaluate/condense SFA Way...have it everywhere including website</li> </ul>
<b>How do you see your role in establishing and assisting students in attaining high expectations at SFA?</b>		
<ul style="list-style-type: none"> <li>Support students in professional development starting freshman year—we need to expect them to think ahead to post-grad plans early &amp; often</li> <li>Clearly communicate what your expectations are &amp; make sure they are actually high/rigorous</li> </ul>	<ul style="list-style-type: none"> <li>To support the idea that success will involve work, time &amp; effort</li> <li>Help them visualize &amp; comprehend expectations &amp; goals...be their biggest support/fan still holding them accountable</li> </ul>	<ul style="list-style-type: none"> <li>Facilitate development of high quality active learning technologies &amp; assignments</li> <li>Link expectations to assignments</li> <li>Provide service learning opportunities that connect with classroom learning</li> </ul>

